

1078 Dogwood Rd. Suite 103 • PO Box H Heber CA 92249 Tel:(760)482-2440 • Fax (760)353-9951 www.heber.ca.gov

March 2, 2023

Attention: Madeline General Manager

Subject: February 2023 Monthly Report

On the billing cycle ending on the 22nd of February 14,866,000 million gallons of water were used by our consumers, an average of 479,000 thousand gallons was used per day.

On February 16, 2023, collected Trihalomethanes (TTHM's) samples and were sent to Clinical Lab of San Bernardino for analysis. The results came in on March 2, 2023 and were below the maximum contaminant levels (MCL) for TTHM's. The running annual average (RAA) MCL for TTHM's is 80 parts per billion (ppb) and we attained 57 ppb for the Mc Cabe site and 49 ppb for the Little Field site. Heber Public Utility District continues to be in compliance with the State and Federal Water Regulations.

If you have any questions, please contact me at (760) 427-4685

Respectfully,

Francisco Rodriguez

Chief Operator

Heber Public Utility District



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March 2, 2023

Attention: Madeline General Manager
Subject: Water Distribution Report February 2022
a) Water Breaks (0)
b) Service Leak (2) 1. 1146 Valley Blvd 2. 61 W. Hawk Street
c) Work Orders (100)
FIREF - ENCODER/FIREFLY 66 MC - METER CHANGE 3 MISC - MISC REPORT 4 DIS - DISCONNECT 7 CON - CONNECT 10 INFO - TEST METER 4 OCC - OCCUPANT CHANGE 1 LEAK - METER LEAK 2 WTR - WATER BREAK 0
HYDRT – HYDRANT LEAK1

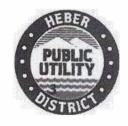
TOTAL ALL CODES.....(100)

Sincerely,

Francisco Rodriguez

Chief Operator

Heber Public Utility District



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March 6, 2023

Attention: Madeline Dessert

General Manager

SUBJECT: Heber W.W.T.P. Operations from January 22, 2023 through February 22, 2023.

A. Major violations: (NONE)

B. Minor violations (NONE)

C. Major sewer spills (NONE)

D. Main sewer Plugs: (NONE)

E. UV System: Operating fine. Self-cleaning. February 7, 2023 changed one UV lamp; Bank 2A set #2, lamp #1.

- F. Vactor Truck: February 8, 2023 we used the vactor truck to clean the sewer line that is connected to the Desert Sunrise apartments. We took out the sewer manhole liner that was plugging up the sewer line. February 13, 2023 vactor truck was used again to unplug the sewer line from the Desert Sunrise Apartments going to Pitzer Rd.
- G. TOTAL OF MILES OF SEWER LINES CLEANED OR VIDEOED: .06 miles.
- H. From January 22, 2022 through February 22, 2023: Heber Wastewater Plant received and treated 15.419 MG.
- I. HPUD did not exceed the daily maximum flow (1.2 MGD) as of February 22, 2023.

Sincerely,

Edoardo S. Gonzalez

Wastewater Plant Lead Operator



HEBER PUBLIC UTILITY DISTRICT

Water Treatment Plant and Billing Report Billing Period : January 22 THRU Febraury 22, 2023

			HPUD	Difference								10% Senior
	Wat	ter	Offices/Parks	Water	Sewer		Invoiced		Invoiced		Invoiced	Discount
Month &	Gallons Produced	Gallons Invoiced	Gallons not invoiced	Water not	Influent		Water	Sewer			Trash	# of Accounts receiving the discount
Jan-22	16,643,000	18,854,458		-3,494,962	16,212,000	\$	129,211.25	\$	114,261.22	Ś	45,956.15	166 Accounts
Feb-22	17,603,000	19,701,325		-3,126,289		_	129,295.34	\$	114,347.62	\$	46,170.92	166 Accounts
Mar-22	20,120,000	21,478,091	1,070,163	-2,428,254		_	133,718.26	\$	114,481.67	\$	46,127.89	166 Accounts
Apr-22	24,843,000	25,717,812	1,126,185	-2,000,997	14,189,000	\$	142,277.55	\$	115,331.18	\$	46,182.10	166 Accounts
May-22	28,036,000	26,851,456	1,623,013	-438,469	14,344,000	\$	143,601.07	\$	115,552.14	\$	47,892.08	166 Accounts
Jun-22	34,243,000	30,933,603	1,417,527	1,891,870	13,710,000	\$	155,849.02	\$	115,946.80	\$	47,793.24	166 Accounts
Jul-22	34,719,000	30,600,938	1,209,751	2,908,311	13,058,000	\$	155,208.43	\$	116,914.38	\$	47,732.28	166 Accounts
Aug-22	32,956,000	30,155,483	1,473,537	1,326,980	14,051,000	\$	153,532.96	\$	116,535.54	\$	48,022.38	166 Accounts
Sep-22	29,277,000	27,206,368	1,619,252	451,380	14,926,000	\$	144,578.36	\$	116,090.65	\$	48,061.48	166 Accounts
Oct-22	24,972,000	24,273,568	1,628,344	-929,912	14,837,000	\$	136,268.53	\$	115,767.31	\$	48,022.22	166 Accounts
Nov-22	21,098,000	21,818,114	2,001,747	-2,721,861	13,790,000	\$	132,114.00	\$	115,944.89	\$	48,036.01	166 Accounts
Dec-22	16,718,000	18,899,726	1,152,370	-3,334,096	12,914,000	\$	127,793.03	\$	115,741.65	\$	48,156.83	160 Accounts
Jan-23	14,758,000	16,955,789	1,470,536	-3,668,325	12,359,000	\$	125,914.47	\$	115,765.18	\$	48,298.97	160 Accounts
Feb-23	14,866,000	17,436,262	1,819,310	-4,389,572	15,419,000	\$	125,185.58	\$	115,755.26	\$	48,228.82	160 Accounts

Totals includes billing for final accounts

To the best of my knowledge, the information is true and correct.

Liz German

Office Senior Clerk

Date

**** TOTALS BY JOB CODE ****

JOB CODE	TOTAL COMPLETED	TOTAL OUTSTANDING	TOTAL NEW	TOTAL PENDING	TOTAL VOID
MISC - MISC REPORT	4	3	o	o	0
OCC - OCCUPANT CHANGE	1	0	o	0	0
HYDRT - HYDRANT LEAK	I	1	o	0	0
DIS - DISCONNECT	7	0	6	0	4
CON - CONNECT	10	0	o	0	0
MC - METER CHANGE	3	5	o	0	0
TEMP - TEMP SHUT OF FOR REPAI	1	0	o	0	0
INFO - TEST METER	. 4	1	o	. 0	o
FIREF - ENCODER/FIRELY	66	4	o	0	0
SWR - SEWER PLUG UP	1	1	o	0	0
LEAK - METER LEAK	2	3	o	0	0
VALVE - REPLACE SHUT OF VALVE	0	1	0	0	0
WTR - SERVICE LINE LEAK	0	1	o	0	0
TOTAL ALL CODES	100	20	6	O	4

To: Madeline Dessert, General Manager

From: Moises Cardenas, Office Manager

Date: March 8th, 2023

Subject: Recreation Update

Upcoming Events

HPUD Easter Egg Hunt- The HPUD Easter Egg Hunt is scheduled for April 6, 2023, at
 6:00pm. The event will feature food and craft vendors, same as last year.

Recreation Center

The Recreation Center is currently open for reservations.



- The Recreation Center now has a total of 6 reservations being offered during its hours of operation.
 - Tabata with Melida- Monday-Friday, 9:30am-10:30am
 - Kickboxing with Cici- Monday, Tuesday, Thursday 4:45-5:45pm
 - Polynesian Dance- Tuesday, Wednesday, 6:15-7:00pm
 - New Destiny Bible Study- Every Friday, 6:30pm-8:30pm
 - Bootcamp with Melina- Monday, Wednesday, 8am-9:10am
 - Senior Activities with Helen- Thursdays, 11am-1pm

Social Media Update

• Facebook & Instagram

- As of February 10, 2023, the HPUD Facebook page has 424 followers, and has consistent outreach. In the last 28 days we have reached approximately 8,000 people.
- As of February 10, 2023, our Instagram account has 216 followers with some decent engagement.

• Granicus/GovDelivery

 Below are the numbers directly from GovDelivery. Although our Bulletins number is down, our engagement rate is still high, which means people are opening our communications.

FEBRUARY 2023

2 4,350 70.3%

Bulletins Sent Recipients Engagement Rate*

JANUARY 2023

2,186 71.3%

Bulletins Sent Recipients Engagement Rate*