

CAMPESINOS UNIDOS, INC.



AGENDA

I. Introduction

II. LIHWAP

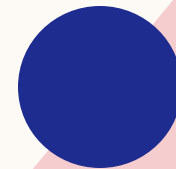
(Non-Arrearage)

III. Fast-Track

IV. HEAP

V. Weatherization

VI. CSBG Services



INTRODUCTION

Olivia Gomez

Anna Virgen

LIHWAP

- The Low-Income Household Water Assistance Program (LIHWAP) is available and provides Imperial County households with financial assistance toward water and/or wastewater bills.
- Eligible households may receive a one-time payment of up to \$2,000.

LIHWAP



WHO IS ELIGIBLE?

- Household must qualify under income guidelines
- CalFresh or CalWORKs recipients
- Must have a **past due amount** on your water or wastewater bill
- Receive service from a **community water system** or **wastewater treatment provider**



HOW DO I APPLY?

- May call (760)370-5100 or (760)344-4500
- Application taken from 8-10 AM daily by phone
- Clients that are disconnected may apply Monday – Friday 8 AM to 4PM



WHAT DOCUMENTS ARE REQUIRED?

- Photo Identification Card
- Social Security Card
- Proof of Income for the last 30 days
- Most Recent Light Bill
- Most Recent Gas Bill
- Verification of Benefits for
 - CalWORKs
 - CalFresh

NON-ARREARAGE



WHO IS ELIGIBLE?

- Household must qualify under income guidelines
- CalFresh or CalWORKs recipients
- **MUST** have a **zero** balance



HOW DO I APPLY?

- Applications taken from 8-10 AM daily by phone
- May call either call (760)370-5100 or (760)344-4500



WHAT DOCUMENTS ARE REQUIRED?

- Photo Identification Card
- Social Security Card
- Proof of Income for the last 30 days
- Most Recent Light Bill
- Most Recent Gas Bill
- Verification of Benefits for
 - CalWORKs
 - CalFresh

FAST TRACK PROGRAM (EMERGENCY ASSISTANCE)

- Campesinos Unidos, Inc. offers emergency assistance to qualifying clients with Notices or assistance reconnecting their service.
- Clients must continue paying their current charges or make necessary arrangements with the IID.
- The amount pledged or *promise to pay* takes up to 8-10 weeks.
- No assistance with transfer bills or deposits is available.

FAST-TRACK



WHO IS ELIGIBLE?

- Household must qualify under income guidelines
- **Must** have a 9-Day Notice
- Clients whose service is completely disconnected



HOW DO I APPLY?

- May either call (760)370-5100 or (760)344-4500
- Clients with notice may call Monday-Friday from 8AM to 10AM
- Clients that are disconnected may call from Monday-Friday 8AM to 4PM
- When disconnected, client is required to pay a deposit



WHAT DOCUMENTS ARE REQUIRED?

- Photo Identification Card
- Social Security Card
- Proof of Income for the last 30 days
- Most Recent Light Bill
- Most Recent Gas Bill
- Verification of Benefits for
 - CalWORKs
 - CalFresh

HEAP

- The Home Energy Assistance Program (HEAP) is a **non-emergency assistance** that provides qualifying clients with a credit on their IID bill.
- To receive this credit may take anywhere from 10-12 weeks.

HEAP



WHO IS ELIGIBLE?

- Household must qualify under income guidelines
- If client has a credit available on IID bill, it must be **below \$50**.



HOW DO I APPLY?

- May call either call (760)370-5100 or (760)344-4500
- Calls taken only on Mondays from 8AM to 10AM



WHAT DOCUMENTS ARE REQUIRED?

- Photo Identification Card
- Social Security Card
- Proof of Income for the last 30 days
- Most Recent Light Bill
- Most Recent Gas Bill
- Verification of Benefits for
 - CalWORKs
 - CalFresh



APPLICATION PROCESS

**CALL TO APPLY
(PRE-APPLICATION)**

**WE CALL YOU FOR AN
APPOINTMENT**

**CLIENT BRINGS
DOCUMENTS**

WE PLEDGE

**IT TAKES A FEW WEEKS
FOR AMOUNT TO REFLECT
ON BILL**

WEATHERIZATION

- Weatherization is an energy conservation program that helps to:
 - Replace certain appliances
 - Repair damaged or broken windows/doors
 - Insulate attics.
 - Install energy efficient light bulbs and low flow shower heads

By weatherizing the home, clients can lower their utility bills

WEATHERIZATION



WHO IS ELIGIBLE?

- Household must qualify under income guidelines



HOW DO I APPLY?

- May call
(760)370-5100 or
(760)344-4500
- May come into office for application
- May be sent via mail



WHAT DOCUMENTS ARE REQUIRED?

- Photo Identification Card
- Social Security Card
- Proof of Income for the last 30 days
- Most Recent Light Bill
- Most Recent Gas Bill
- Verification of Benefits for
 - CalWORKs
 - CalFresh
- Renters: Energy Service Agreement for Rental Property Owner
- Owners: Proof of building's ownership with year built

CSBG SERVICES

- This Department is funded by the State of California Department of Community Services and Development (CSD) through Community Services Block Grant (CSBG) funds.

All services are **FREE** to Imperial County residents who qualify under income guidelines.

THANK YOU

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CSBG SERVICES



LIST OF SERVICES

- Income Tax Preparation
- Utility Notice Payments*
- Eviction Notice Payments*
- Emergency Food Distribution
 - Cities of Brawley and Westmorland
- Assistance applying for:
 - Unemployment
 - CalFresh
 - CalWORKs
 - Medical
 - Disability
 - Social Security/SSI
 - Child Support (FL-150 Only)

**Limited funding, not offered year round*



HOW DO I APPLY?

- May call (760)370-5100
 - Ext. 5130
 - Ext. 5131



WHAT DOCUMENTS ARE REQUIRED?

- Photo Identification
- Proof of income
- Proof of address

**Additional documents may be required depending on service requested*