

Heber Public Utility District

1078 Dogwood Rd., Suite 103 • P. O. Box H
Heber, CA 92249
TEL. (760) 482-2440 • FAX (760) 353-9951
www.heber.ca.gov

January 11, 2023

Attention: Madeline Dessert
General Manager

SUBJECT: Heber W.W.T.P. Operations from November 23, 2022 through December 23, 2022.

- A. Major violations: (NONE)
- B. Minor violations (NONE)
- C. Major sewer spills (NONE)
- D. Main sewer Plugs: (NONE)
- E. UV System: Operating fine. Self-cleaning.
- F. Vactor Truck: November 23, 2022 vactor truck was used to clean out the north train aeration basin at the wastewater plant. On December 5, 2022 vactor truck was used to clean out the north anoxic basin at the wastewater plant. On December 21 and 22, 2022 the vactor truck was used to expose a water line on Valley and Crane lane.
- G. TOTAL OF MILES OF SEWER LINES CLEANED OR VIDEOED: 0 miles. The rehab manhole project On Correll street has been completed.
- H. From November 23, 2022 through December 23, 2022: Heber Wastewater Plant received and treated 12.914 MG.
- I. HPUD did not exceed the daily maximum flow (1.2 MGD) as of December 23, 2022.
- J. Updates: The Heber Public Utility District Wastewater Treatment has been recently having PLC and electrical equipment failures at the headworks control building, due to old and outdated equipment. Our headworks control room is also exposed with hydrogen sulfide gas which corrodes and shortens the lifespan of the equipment. We currently have most of our treatment plant equipment on manual instead of being on automatic the way the plant was designed to be operated. A short term fix is to contract our instrumentation tech to pin point the problem. The Heber Public Utility District has been spending a vast amount of money to keep repairing our PLC and electrical issues. We have been consulted by Delta Systems engineering that we need to upgrade our PLC and SCADA system to avoid costly repairs.

Sincerely,


Edoardo S. Gonzalez
Wastewater Plant Lead Operator

Heber Public Utility District is an equal opportunity provider and employer



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January 5, 2023

Attention: Mrs. Dessert
General Manager

Subject: December 2022 Monthly Report

On the billing cycles ending on the 21st of December 16,718,000 gallons of water were used by our consumers, an average of 557,000 gallons was used per day.

On December 15, 2022, collected the monthly Trihalomethanes (TTHM's) samples and were sent to Clinical Lab of San Bernardino for analysis. The results came in on December 28, 2022 and were below the maximum contaminant levels (MCL) for TTHM's. The running annual average (RAA) MCL for TTHM's is 80 parts per billion (ppb) and we attained 58 ppb for the McCabe site and 47 ppb for the Little Field site. Heber Public Utility District continues to be in compliance with the State and Federal Water Regulations.

If you have any questions, please contact me at (760) 427-4685

Sincerely,

A handwritten signature in blue ink, appearing to read "Francisco Rodriguez".

Francisco Rodriguez

Chief Operator

Heber Public Utility District



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January 5, 2023

Attention: Mrs. Dessert
General Manager

Subject: Water Distribution Report December 2022

A) Water breaks (0)

B) Service Leak (1)

1. 11 Dove CT

C) Work orders (57)

HYDRT - HYDRANT LEAK-----	1
INFO - TEST METER -----	1
MC - METER CHANGE-----	15
CON - CONNECT -----	3
MISC - MISC REPORT -----	1
OCC - OCCUPANT CHANGE-----	2
DIS - DISCONNECT -----	2
LEAK - METER LEAK-----	8
FIREF - ENCODER-FIREFLY-----	23
SWR - SEWER PLUG UP-----	1

TOTAL ALL CODES **57**

Sincerely,

A handwritten signature in blue ink, appearing to read "Francisco Rodriguez".

Francisco Rodriguez
Chief Operator
Heber Public Utility District



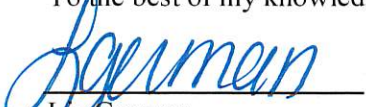
HEBER PUBLIC UTILITY DISTRICT

Water Treatment Plant and Billing Report
 Billing Period : November 23 THRU December 23, 2022

Month & Year	Water		HPUD Offices/Parks	Difference Water	Sewer	Invoiced	Invoiced	Invoiced	10% Senior Discount
	Gallons Produced	Gallons Invoiced	Gallons not invoiced	Water not accounted	Influent	Water	Sewer	Trash	# of Accounts receiving the discount
Dec-21	19,724,000	20,187,829	950,258	-1,414,087	16,104,000	\$ 132,319.28	\$ 116,557.96	\$ 46,037.10	166 Accounts
Jan-22	16,643,000	18,854,458	1,283,504	-3,494,962	16,212,000	\$ 129,211.25	\$ 114,261.22	\$ 45,956.15	166 Accounts
Feb-22	17,603,000	19,701,325	1,027,964	-3,126,289	15,825,000	\$ 129,295.34	\$ 114,347.62	\$ 46,170.92	166 Accounts
Mar-22	20,120,000	21,478,091	1,070,163	-2,428,254	14,809,000	\$ 133,718.26	\$ 114,481.67	\$ 46,127.89	166 Accounts
Apr-22	24,843,000	25,717,812	1,126,185	-2,000,997	14,189,000	\$ 142,277.55	\$ 115,331.18	\$ 46,182.10	166 Accounts
May-22	28,036,000	26,851,456	1,623,013	-438,469	14,344,000	\$ 143,601.07	\$ 115,552.14	\$ 47,892.08	166 Accounts
Jun-22	34,243,000	30,933,603	1,417,527	1,891,870	13,710,000	\$ 155,849.02	\$ 115,946.80	\$ 47,793.24	166 Accounts
Jul-22	34,719,000	30,600,938	1,209,751	2,908,311	13,058,000	\$ 155,208.43	\$ 116,914.38	\$ 47,732.28	166 Accounts
Aug-22	32,956,000	30,155,483	1,473,537	1,326,980	14,051,000	\$ 153,532.96	\$ 116,535.54	\$ 48,022.38	166 Accounts
Sep-22	29,277,000	27,206,368	1,619,252	451,380	14,926,000	\$ 144,578.36	\$ 116,090.65	\$ 48,061.48	166 Accounts
Oct-22	24,972,000	24,273,568	1,628,344	-929,912	14,837,000	\$ 136,268.53	\$ 115,767.31	\$ 48,022.22	166 Accounts
Nov-22	21,098,000	21,818,114	2,001,747	-2,721,861	13,790,000	\$ 132,114.00	\$ 115,944.89	\$ 48,036.01	166 Accounts
Dec-22	16,718,000	18,899,726	1,152,370	-3,334,096	12,914,000	\$ 127,793.03	\$ 115,741.65	\$ 48,156.83	160 Accounts

Totals includes billing for final accounts

To the best of my knowledge, the information is true and correct.


 Liz German
 Office Senior Clerk

11/11/23
 Date

**** TOTALS BY JOB CODE ****

JOB CODE	TOTAL COMPLETED	TOTAL OUTSTANDING	TOTAL NEW	TOTAL PENDING	TOTAL VOID
CON - CONNECT	3	0	0	0	0
FIREF - ENCODER/FIRELY	23	5	0	0	1
MISC - MISC REPORT	1	2	0	0	0
LEAK - METER LEAK	8	6	0	0	0
INFO - TEST METER	1	1	0	0	0
MC - METER CHANGE	15	2	0	0	0
HYDRT - HYDRANT LEAK	1	0	0	0	0
OCC - OCCUPANT CHANGE	2	0	0	0	0
SWR - SEWER PLUG UP	1	0	0	0	0
DIS - DISCONNECT	2	0	0	0	12
TOTAL ALL CODES	57	16	0	0	13

Heber Public Utility District

To: Madeline Dessert, General Manager
 From: Moises Cardenas, Office Manager
 Date: January 12th, 2023
 Subject: Recreation Update

Upcoming Events

- **February Movie Night**
 - The next event scheduled for HPUD is a movie night at the Recreation Center on February 17th from 6pm to 9pm. Our movie nights typically have low attendance at the Rec Center, but we want to attract more guests with free snacks. The movie has not been decided yet.

Recreation Center

The Recreation Center is currently open for reservations.

- **Activities**
 - Currently there are no activities at the Recreation Center due to a steep decline in the attendance of activities. The Office Manager and General Manager will start to form a plan that will hopefully boost attendance.
- **Reservations**

JANUARY 2023

RESERVATION CALENDAR

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
2 CLOSED	3 Tabata w/Meli 9:30-10:30 a.m.	4 Tabata w/Meli 9:30-10:30 a.m.	5 Tabata w/Meli 9:30-10:30 a.m.	6 Tabata w/Meli 9:30-10:30 a.m.
9 Tabata w/Meli 9:30-10:30 a.m. Kickboxing w/Cici 4:45-5:45 p.m.	10 Tabata w/Meli 9:30-10:30 a.m. Kickboxing w/Cici 4:45-5:45 p.m. Polynesian Dance 6:15-7:00pm	11 Tabata w/Meli 9:30-10:30 a.m. Polynesian Dance 6:15-7:00 p.m.	12 Tabata w/Meli 9:30-10:30 a.m. Kickboxing w/Cici 4:45-5:45 p.m.	13 Tabata w/Meli 9:30-10:30 a.m.
16 CLOSED	17 Tabata w/Meli 9:30-10:30 a.m. Kickboxing w/Cici 4:45-5:45 p.m. Polynesian Dance 6:15-7:00pm	18 Tabata w/Meli 9:30-10:30 a.m. Polynesian Dance 6:15-7:00 p.m.	19 Tabata w/Meli 9:30-10:30 a.m. Kickboxing w/Cici 4:45-5:45 p.m.	20 Tabata w/Meli 9:30-10:30 a.m.
23 Tabata w/Meli 9:30-10:30 a.m. Kickboxing w/Cici 4:45-5:45 p.m.	24 Tabata w/Meli 9:30-10:30 a.m. Kickboxing w/Cici 4:45-5:45 p.m. Polynesian Dance 6:15-7:00pm	25 Tabata w/Meli 9:30-10:30 a.m. Polynesian Dance 6:15-7:00 p.m.	26 Tabata w/Meli 9:30-10:30 a.m. Kickboxing w/Cici 4:45-5:45 p.m.	27 Tabata w/Meli 9:30-10:30 a.m.
30 Tabata w/Meli 9:30-10:30 a.m. Kickboxing w/Cici 4:45-5:45 p.m.	31 Tabata w/Meli 9:30-10:30 a.m. Kickboxing w/Cici 4:45-5:45 p.m. Polynesian Dance 6:15-7:00pm			



HPUD RECREATION CENTER ACTIVITY CALENDAR

Stay in touch:

@heberpud

Heber Public Utility District

Reserve the rec center! (760)425-0112

Email: heber@heber.ca.gov

156 Littlefield Way, Heber CA
 RECREATION OFFICE: (760)425-0112

- The Recreation Center now has a total of 3 classes being offered during its hours of operation.
 - Tabata with Melida- Monday-Friday/ 9:30am-10:30am
 - Kickboxing with Cici- Monday, Tuesday, Thursday 4:45-5:45pm
 - Polynesian Dance- Tuesday, Wednesday/6:15-7:00pm

Social Media Update

- **Facebook**
 - As of January 12, 2023, the HPUD Facebook page has 410 followers, and has consistent outreach. In the last 28 days we have reached approximately 1,500 people. Usually whenever HPUD has an event is when our reach increases, people share our posts more which gets more people to see them.
- **Instagram**
 - As of January 12, 2023, our Instagram account has 208 followers with some decent engagement. Most of our posts are averaging 15 likes with some comments. When it comes to events that when our Instagram shines, just like Facebook.
- **Granicus/GovDelivery**
 - Below are numbers from GovDelivery, this program has made it easier for HPUD to reach out to customers to electronically deliver newsletters, trash delays, and other notices. Below are the numbers directly from GovDelivery. HPUD has started sending more and more notifications via Granicus. Although our Bulletins number is down our engagement rate is still extremely high, which means people are opening our communications.

DECEMBER 2022

2	4,403	72.2%
Bulletins Sent	Recipients	Engagement Rate*

NOVEMBER 2022

5	11,113	78.8%
Bulletins Sent	Recipients	Engagement Rate*