

Heber Public Utility District

1078 Dogwood Rd. Suite 103 • PO Box H Heber CA 92249 Tel:(760)482-2440 • Fax (760)353-9951

www.heber.ca.gov

February 10, 2023

Attention: Madeline Dessert

Subject: January 2023 Monthly Report

On the billing cycle ending on the 22nd of January 14,758,000 million gallons of water were used by our consumers, an average of 492,000 thousand gallons was used per day.

On January 25, 2023, collected the 1st quarter Trihalomethanes (TTHM's) and Haloacetic Acids (Haa5) samples and were sent to Clinical Lab of San Bernardino for analysis. The results came in on February 8, 2023 and were once again below the maximum contaminant levels (MCL) for TTHM's. The running annual average (RAA) MCL for TTHM's is 80 parts per billion (ppb) and we attained 55 ppb for the Mc Cabe site and 45 ppb for the Little Field site. Heber Public Utility District continues to be in compliance with the State and Federal Water Regulations.

On January 13, 2023 Westech completed the rehab on Filter #1. Filter was tested and disinfected. Due to electronic failures, not Westech's responsibility, Filter #1 was placed back in operation on February 2, 2023 after all electronic failures were resolved.

If you have any questions, please contact me at (760) 427-4685

Sincerely.

Francisco Rodriguez

Chief Operator

Heber Public Utility District



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Attention: Madeline Dessert

General Manager

Subject: Water Distribution Report January 2023

- a) Water breaks (0)
- b) Service Leak (0)
- c) Work orders (30)

MC - METER CHANGE	9
CON - CONNECT	2
OCC - OCCUPANT CHANGE	1
DIS - DISCONNECT	4
MISC - MISC REPORT	3
LEAK - METER LEAK	4
FIREF - ENCODER/FIREFLY	1
INFO - TEST METER	6

TOTAL ALL CODES 30

Sincerely,

Francisco Rodriguez Chief Operator

Heber Public Utility District





Water Treatment Plant and Billing Report
Billing Period : December 23 THRU January 22, 2023

			HPUD									10% Senior
	Water		Offices/Parks	Difference Water	Sewer	Invoiced		Invoiced		Invoiced		Discount
												# of Accounts
Month &	Gallons	Gallons	Gallons not	Water not								receiving the
Year	Produced	Invoice d	invoiced	accounte d	Influent		Water		Sewer		Trash	discount
Dec-21	19,724,000	20,187,829	950,258	-1,414,087	16,104,000	\$	132,319.28	\$	116,557.96	\$	46,037.10	166 Accounts
Jan-22	16,643,000	18,854,458	1,283,504	-3,494,962	16,212,000	\$	129,211.25	\$	114,261.22	\$	45,956.15	166 Accounts
Feb-22	17,603,000	19,701,325	1,027,964	-3,126,289	15,825,000	\$	129,295.34	\$	114,347.62	\$	46,170.92	166 Accounts
Mar-22	20,120,000	21,478,091	1,070,163	-2,428,254	14,809,000	\$	133,718.26	\$	114,481.67	\$	46,127.89	166 Accounts
Apr-22	24,843,000	25,717,812	1,126,185	-2,000,997	14,189,000	\$	142,277.55	\$	115,331.18	\$	46,182.10	166 Accounts
May-22	28,036,000	26,851,456	1,623,013	-438,469	14,344,000	\$	143,601.07	\$	115,552.14	\$	47,892.08	166 Accounts
Jun-22	34,243,000	30,933,603	1,417,527	1,891,870	13,710,000	\$	155,849.02	\$	115,946.80	\$	47,793.24	166 Accounts
Jul-22	34,719,000	30,600,938	1,209,751	2,908,311	13,058,000	\$	155,208.43	\$	116,914.38	\$	47,732.28	166 Accounts
Aug-22	32,956,000	30,155,483	1,473,537	1,326,980	14,051,000	\$	153,532.96	\$	116,535.54	\$	48,022.38	166 Accounts
Sep-22	29,277,000	27,206,368	1,619,252	451,380	14,926,000	\$	144,578.36	\$	116,090.65	\$	48,061.48	166 Accounts
Oct-22	24,972,000	24,273,568	1,628,344	-929,912	14,837,000	\$	136,268.53	\$	115,767.31	\$	48,022.22	166 Accounts
Nov-22	21,098,000	21,818,114	2,001,747	-2,721,861	13,790,000	\$	132,114.00	\$	115,944.89	\$	48,036.01	166 Accounts
Dec-22	16,718,000	18,899,726	1,152,370	-3,334,096	12,914,000	\$	127,793.03	\$	115,741.65	\$	48,156.83	160 Accounts
Jan-23	14,758,000	16,955,789	1,470,536	-3,668,325	12,359,000	\$	125,914.47	\$	115,765.18	\$	48,298.97	160 Accounts

Totals includes billing for final accounts

To the best of my knowledge, the information is true and correct.

iz German

Office Senior Clerk

2/10/2023

**** TOTALS BY JOB CODE ****

JOB CODE	TOTAL COMPLETED	TOTAL OUTSTANDING	TOTAL NEW	TOTAL PENDING	TOTAL VOID
LEAK - METER LEAK	4	0	o	o	0
MC - METER CHANGE	9	8	0	o	0
MISC - MISC REPORT	3	2	o	0	0
DIS - DISCONNECT	4	0	O	o	4
CON - CONNECT	2	0	o	0	0
info - test meter	6	0	0	o	o
FIREF - ENCODER/FIRELY	1	0	o	o	o
OCC - OCCUPANT CHANGE	1	0	o	0	o
HYDRT - HYDRANT LEAK		1	0	0	
TOTAL ALL CODES	30	11	0	0	4

Heber Public Utility District

To: Madeline Dessert, General Manager

From: Moises Cardenas, Office Manager

Date: February 10th, 2023

Subject: Recreation Update

Upcoming Events

o February Movie Night

 The next event scheduled for HPUD is a movie night at the Recreation Center on February 17th from 6pm to 9pm. The flyer was posted on all HPUD social media, sent out via Granicus, and flyers were sent to schools.



Recreation Center

The Recreation Center is currently open for reservations.



- The Recreation Center now has a total of 4 classes being offered during its hours of operation.
 - Tabata with Melida- Monday-Friday, 9:30am-10:30am
 - Kickboxing with Cici- Monday, Tuesday, Thursday 4:45-5:45pm
 - Polynesian Dance- Tuesday, Wednesday, 6:15-7:00pm
 - New Destiny Bible Study- Every other Friday, 6:30pm-8:30pm
 - Heber Little League held team meetings at the Rec Center on February 2nd and 3rd.

Social Media Update

• Facebook & Instagram

- As of February 10, 2023, the HPUD Facebook page has 410 followers, and has consistent outreach. In the last 28 days we have reached approximately 1,000 people.
- As of February 10, 2023, our Instagram account has 208 followers with some decent engagement.

Granicus/GovDelivery

Below are the numbers directly from GovDelivery. Although our Bulletins number is down, our engagement rate is still high, which means people are opening our communications.

JANUARY 2023

1 2,186 71.3%

Bulletins Sent Recipients Engagement Rate*

DECEMBER 2022

4,403 72.2%

Bulletins Sent Recipients Engagement Rate*