

1078 Dogwood Rd., Suite 103 • P. O. Box H Heber, CA 92249 TEL. (760) 482-2440 • FAX (760) 353-9951 www.heber.ca.gov

December 7, 2022

Attention: Laura Fischer General Manager

SUBJECT: Heber W.W.T.P. Operations from October 23, 2022 through November 23, 2022.

A. Major violations: (NONE)

B. Minor violations (NONE)

C. Major sewer spills (NONE)

D. Main sewer Plugs: (NONE)

E. UV System: Operating fine. Self-cleaning.

F. Vactor Truck: No use of the vactor truck this monthly cycle.

G. TOTAL OF MILES OF SEWER LINES CLEANED OR VIDEOED: 0 miles.

- H. From October 23, 2022 through November 23, 2022: Heber Wastewater Plant received and treated 13.790 MG.
- I. HPUD did not exceed the daily maximum flow (1.2 MGD) as of November 23, 2022.
- J. The Heber Public Utility District Wastewater Treatment Plant previously failed to pass the bioassay in October 2022. It was unknown to why our wastewater was whether toxic or non-toxic. We resampled in November 2, 2022 with a different laboratory and passed the bioassay. To this point our wastewater is non-toxic and we do not have to re test until the year 2023.

Sincerely,

Edoardo S. Gonzalez Wastewater Plant Lead Operator



1078 Dogwood Rd. Suite 103 • PO Box H Heber CA 92249 Tel:(760)482-2440 • Fax (760)353-9951

www.heber.ca.gov

December 6, 2022

Attention: Mrs. Fischer

Subject: November 2022 Monthly Report

On the billing cycles ending on the 23rd of November 21,098,000 gallons of water were used by our consumers, an average of 681,000 gallons was used per day.

On November 17, 2022, collected the monthly Trihalomethanes (TTHM's) samples and were sent to Clinical Lab of San Bernardino for analysis. The results came in on November 28, 2022 and were below the maximum contaminant levels (MCL) for TTHM's. The running annual average (RAA) MCL for TTHM's is 80 parts per billion (ppb) and we attained 64 ppb for the Mc Cabe site and 50 ppb for the Little Field site. Heber Public Utility District continues to be in compliance with the State and Federal Water Regulations.

Currently, Westech the manufacture of the water filters has been working on filter #3. The media (sand and anthracite coal) and underdrains have been removed and the interior of the filter has been painted. Next step in to pour a layer of concrete on the bottom of the filter, install the new underdrains and add new media to the filter.

If you have any questions, please contact me at (760) 427-4685

Sincerely,

Francisco Rodriguez

Chief Operator

Heber Public Utility District



1078 Dogwood Rd. Suite 103 • PO Box H Heber CA 92249

Tel:(760)482-2440 • Fax (760)353-9951

www.heber.ca.gov

December 6, 2022

Attention: Mrs. Fischer General Manager

Subject: Water Distribution Report November 2022

- A) Water breaks (0)
- B) Service Leak (2)
 - 1. 12 Crane Lane
 - 2. 1042 Heber Ave
- C) Work orders (45)

Job Coo	de	Total Completed
LEAK	- Meter Leak	4
INFO	- TEST METER	3
MISC	- MISC REPORT	2
CON	- CONNECT	5
DIS	- DISCONNECT	5
OCC	- OCCUPANT CHANGE	1
MC	- METER CHANGE	20
TEMP	- TEMP SHUT OF FOR REPA	IR1
FIREF	- ENCODER/FIREFLY	4
	TOTAL ALL CODES	45

Sincerely,

Francisco Rodriguez

Chief Operator

Heber Public Utility District









Water Treatment Plant and Billing Report Billing Period : October 23 THRU November 23, 2022

	Wa	iter	HPUD Offices/Parks	Difference Water	Sewer	Invoiced	Invoiced	Invoiced	10% Senior Discount
Month & Year	Gallons Produced	Gallons Invoiced	Gallons not invoiced	Water not	Influent	Water	Sewer	Trash	# of Accounts receiving the discount
Nov-21	24,333,000	23,580,404	1,765,197	-1,012,601	16,010,000	\$ 136,119.65	\$ 114,442.84	\$ 45,856.37	160 Accounts
Dec-21	19,724,000	20,187,829	950,258	-1,414,087	16,104,000	\$ 132,319.28	\$ 116,557.96	\$ 46,037.10	166 Accounts
Jan-22	16,643,000	18,854,458	1,283,504	-3,494,962	16,212,000	\$ 129,211.25	\$ 114,261.22	\$ 45,956.15	166 Accounts
Feb-22	17,603,000	19,701,325	1,027,964	-3,126,289	15,825,000	\$ 129,295.34	\$ 114,347.62	\$ 46,170.92	166 Accounts
Mar-22	20,120,000	21,478,091	1,070,163	-2,428,254	14,809,000	\$ 133,718.26	\$ 114,481.67	\$ 46,127.89	166 Accounts
Apr-22	24,843,000	25,717,812	1,126,185	-2,000,997	14,189,000	\$ 142,277.55	\$ 115,331.18	\$ 46,182.10	166 Accounts
May-22	28,036,000	26,851,456	1,623,013	-438,469	14,344,000	\$ 143,601.07	\$ 115,552.14	\$ 47,892.08	166 Accounts
Jun-22	34,243,000	30,933,603	1,417,527	1,891,870	13,710,000	\$ 155,849.02	\$ 115,946.80	\$ 47,793.24	166 Accounts
Jul-22	34,719,000	30,600,938	1,209,751	2,908,311	13,058,000	\$ 155,208.43	\$ 116,914.38	\$ 47,732.28	166 Accounts
Aug-22	32,956,000	30,155,483	1,473,537	1,326,980	14,051,000	\$ 153,532.96	\$ 116,535.54	\$ 48,022.38	166 Accounts
Sep-22	29,277,000	27,206,368	1,619,252	451,380	14,926,000	\$ 144,578.36	\$ 116,090.65	\$ 48,061.48	166 Accounts
Oct-22	24,972,000	24,273,568	1,628,344	-929,912	14,837,000	\$ 136,268.53	\$ 115,767.31	\$ 48,022.22	166 Accounts
Nov-22	21,098,000	21,818,114	2,001,747	-2,721,861	13,790,000	\$ 132,114.00	\$ 115,944.89	\$ 48,036.01	166 Accounts

Totals includes billing for final accounts

To the best of my knowledge, the information is true and correct.

Liz German

Office Senior Clerk

12/4/22

Date

**** TOTALS BY JOB CODE ****

JOB CODE	TOTAL COMPLETED	TOTAL OUTSTANDING	TOTAL NEW	TOTAL PENDING	TOTAL VOID
INFO - TEST METER	3	0	0	0	0
DIS - DISCONNECT	5	0	0	0	6
LEAK - METER LEAK	4	0	0	0	o
CON - CONNECT	5	0	0	0	0
OCC - OCCUPANT CHANGE	1	0	0	0	0
MISC - MISC REPORT	2	0	0	0	0
MC - METER CHANGE	20	1	0	0	1
TEMP ~ TEMP SHUT OF FOR REPAI	1	0	0	0	О
FIREF - ENCODER/FIRELY	4	0	0	0	0
TOTAL ALL CODES	45	1	0	0	7

To: Laura Fischer, General Manager

From: Moises Cardenas, Office Manager

Date: December 7th, 2022

Subject: Recreation Update

Upcoming Events

HPUD Tree Lighting



The Heber Public Utility District will be hosting their Tree Lighting Event on Thursday, December 8 at Tito Huerta Park. The event starts at 4pm with Live Performances from Heber school clubs. Then at 5 pm we will light the tree an go Christmas Caroling around the park to get ready for Santa's Visit at 6pm! Remember to come dressed warmly to enjoy a nice Christmas evening!

Recreation Center

The Recreation Center is currently open for Activities and for Reservations.

Activities

HPUD has shifted their activities at the Recreation Center to after school hours. The
December Activity Calendar is found below. Our Activities are only now TuesdayThursday. There was hardly any community participation on Mondays and Fridays. It
was best to just not have an activity that day.



Reservations

- The Recreation Center now has a total of 4 classes being offered during its hours of operation.
 - Tabata with Melida- Monday, Wednesday, Friday/ 9:30am-10:30am
 - Cardio with Melina-Tuesday to Friday/8am-9am
 - Kickboxing with Cici- Monday, Tuesday, Thursday 4:45-5:45pm
 - Polynesian Dance- Tuesday, Wednesday/6:15-7:00pm



Social Media Update

Facebook

 As of 11/9/2022, HPUD Facebook has reached almost 3,000 people. There has not been as much posting as before on Facebook. HPUD Facebook is at a point where it is growing consistently.

Instagram

 As of 11/9/2022, HPUD Instagram has been very active. Although there is not a huge following on Instagram, HPUD has over 200 followers. Our posts are starting to gain traction on Instagram.

Granicus/GovDelivery

Below are numbers from GovDelivery, this program has made it easier for HPUD to reach out to customers to electronically deliver newsletters, trash delays, and other notices. Below are the numbers directly from GovDelivery. HPUD has started sending more and more notifications via Granicus.

NOVEMBER 2022

 5
 11,113
 78.8%

 Bulletins Sent
 Recipients
 Engagement Rate*

 OCTOBER 2022
 8,921
 79.1%

 Bulletins Sent
 Recipients
 Engagement Rate*