



Heber Public Utility District

1078 Dogwood Rd., Suite 103 • P. O. Box H
Heber, CA 92249
TEL. (760) 482-2440 • FAX (760) 353-9951
www.heber.ca.gov

November 9, 2022

Attention: Laura Fischer
General Manager

SUBJECT: Heber W.W.T.P. Operations from September 23, 2022 through October 23, 2022.

- A. Major violations: (NONE)
- B. Minor violations (NONE)
- C. Major sewer spills (NONE)
- D. Main sewer Plugs: (NONE)
- E. UV System: Operating fine. Self-cleaning.
- F. Vactor Truck: No use of the vactor truck this monthly cycle.
- G. TOTAL OF MILES OF SEWER LINES CLEANED OR VIDEOED: 0 miles.
- H. From September 23, 2022 through October 23, 2022: Heber Wastewater Plant received and treated 14.837 MG.
- I. HPUD did not exceed the daily maximum flow (1.2 MGD) as of October 23, 2022.

Sincerely,

A handwritten signature in blue ink, appearing to be "E. Gonzalez".

Edoardo S. Gonzalez
Wastewater Plant Lead Operator



Heber Public Utility District

1078 Dogwood Rd. Suite 103 • PO Box H

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Tel:(760)482-2440 • Fax (760)353-9951

Nov 8, 2022

Attention: Mrs. Fischer
General Manager

Subject: Water Distribution Report October 2022

A) Water breaks (0)

B) Service Leak (0)

C) Work Orders (37)

LEAK - METER LEAK	6
VALVE - REPLACE SHUT OFF VALVE	1
CON - CONNECT	3
INFO - TEST METER	1
DIS - DISCONNECT	4
OCC - OCCUPANT CHANGE	6
MISC - MISC REPORT	2
MC - METER CHANGE	0
FIREF - ENCODER/FIREFLY	14

TOTAL ALL CODES 37

Sincerely,

A handwritten signature in blue ink, appearing to read "Francisco Rodriguez".

Francisco Rodriguez
Chief Operator
Heber Public Utility District



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Nov 8, 2022

Attention: Mrs. Fischer

Subject: October 2022 Monthly Report

On the billing cycles ending on the 23rd of October 24,972,000 gallons of water were used by our consumers, an average of 832,000 gallons was used per day.

On October 21, 2022 collected fourth quarter TTHM's samples and were sent to Clinical Lab of San Bernardino for analysis. The results came in on November 3, 2022 and were below the maximum contaminant level (MCL) for the both sites. The running annual average (RAA) MCL for TTHM's is 80 parts per billion (ppb) and for the 4th of 2022 we attained a RAA of 67 ppb for the Mc Cabe Cove site and 50 ppb for the Little Field site. Heber Public Utility District is in compliance with State and Federal water regulations.

If you have any questions, please contact me at (760) 427-4685

Sincerely,

A handwritten signature in blue ink, appearing to read "Francisco Rodriguez".

Francisco Rodriguez
Chief Operator
Heber Public Utility District



HEBER PUBLIC UTILITY DISTRICT

Water Treatment Plant and Billing Report
 Billing Period : September 23 THRU October23, 2022

Month & Year	Water		HPUD Offices/Parks	Difference Water	Sewer	Invoiced	Invoiced	Invoiced	10% Senior Discount
	Gallons Produced	Gallons Invoiced	Gallons not invoiced	Water not accounted	Influent	Water	Sewer	Trash	# of Accounts receiving the discount
Oct-21	26,699,000	26,795,989	1,218,529	-1,315,518	14,689,000	\$ 144,779.02	\$ 114,807.45	\$ 45,876.06	160 Accounts
Nov-21	24,333,000	23,580,404	1,765,197	-1,012,601	16,010,000	\$ 136,119.65	\$ 114,442.84	\$ 45,856.37	160 Accounts
Dec-21	19,724,000	20,187,829	950,258	-1,414,087	16,104,000	\$ 132,319.28	\$ 116,557.96	\$ 46,037.10	166 Accounts
Jan-22	16,643,000	18,854,458	1,283,504	-3,494,962	16,212,000	\$ 129,211.25	\$ 114,261.22	\$ 45,956.15	166 Accounts
Feb-22	17,603,000	19,701,325	1,027,964	-3,126,289	15,825,000	\$ 129,295.34	\$ 114,347.62	\$ 46,170.92	166 Accounts
Mar-22	20,120,000	21,478,091	1,070,163	-2,428,254	14,809,000	\$ 133,718.26	\$ 114,481.67	\$ 46,127.89	166 Accounts
Apr-22	24,843,000	25,717,812	1,126,185	-2,000,997	14,189,000	\$ 142,277.55	\$ 115,331.18	\$ 46,182.10	166 Accounts
May-22	28,036,000	26,851,456	1,623,013	-438,469	14,344,000	\$ 143,601.07	\$ 115,552.14	\$ 47,892.08	166 Accounts
Jun-22	34,243,000	30,933,603	1,417,527	1,891,870	13,710,000	\$ 155,849.02	\$ 115,946.80	\$ 47,793.24	166 Accounts
Jul-22	34,719,000	30,600,938	1,209,751	2,908,311	13,058,000	\$ 155,208.43	\$ 116,914.38	\$ 47,732.28	166 Accounts
Aug-22	32,956,000	30,155,483	1,473,537	1,326,980	14,051,000	\$ 153,532.96	\$ 116,535.54	\$ 48,022.38	166 Accounts
Sep-22	29,277,000	27,206,368	1,619,252	451,380	14,926,000	\$ 144,578.36	\$ 116,090.65	\$ 48,061.48	166 Accounts
Oct-22	24,972,000	24,273,568	1,628,344	-929912	14,837,000	\$ 136,268.53	\$ 115,767.31	\$ 48,022.22	166 Accounts

Totals includes billing for final accounts

To the best of my knowledge, the information is true and correct.

Liz German
 Liz German
 Office Senior Clerk

11/9/22
 Date

**** TOTALS BY JOB CODE ****

JOB CODE	TOTAL COMPLETED	TOTAL OUTSTANDING	TOTAL NEW	TOTAL PENDING	TOTAL VOID
VALVE - REPLACE SHUT OF VALVE	1	0	0	0	0
DIS - DISCONNECT	4	0	0	0	0
MISC - MISC REPORT	2	2	0	0	0
FIREF - ENCODER/FIRELY	14	0	0	0	0
CON - CONNECT	3	0	0	0	0
LEAK - METER LEAK	6	2	0	0	0
INFO - TEST METER	1	2	0	0	0
OCC - OCCUPANT CHANGE	6	0	0	0	0
MC - METER CHANGE	0	3	0	0	0
TOTAL ALL CODES	37	9	0	0	0

Heber Public Utility District

To: Laura Fischer, General Manager
 From: Moises Cardenas, Office Manager
 Date: November 9th, 2022
 Subject: Recreation Update

Upcoming Events

- **Christmas at the Park**
 - Christmas at the Park is starting to be planned. The event will feature Santa Claus coming in the Fire Truck and being able to take pictures with children. Along with our annual tree lighting and other fun Christmas activities.

Recreation Center

The Recreation Center is currently open for Activities and for Reservations.

- **Activities**
 - HPUD has shifted their activities at the Recreation Center to after school hours. The October Activity Calendar is found below.

HPUD RECREATION CENTER ACTIVITY CALENDAR
 156 Littlefield Way, Heber, CA
 RECREATION OFFICE: (760)425-0112

Stay in touch:

@heberpubd

Heber Public Utility District

Reserve the rec center! (760)425-0112

Email: heber@heber.ca.gov



November 2022

Monday	Tuesday	Wednesday	Thursday	Friday
	1 Arts & Crafts 3:00-4:30 p.m.	2 Painting 12:45-2:00 p.m.	3 Kid's Free Play 3:00-4:30 p.m.	4 All Ages Movie 3:00-4:30 p.m.
7 Lego Building 3:00-4:30 p.m.	8 Office Closed	9 Flower Crafts 12:45-2:00 p.m.	10 Picture Frame Crafts 3:00-4:30 p.m.	11 Veteran's Day
14 Table Tennis 3:00-4:30 p.m.	15 Arts & Crafts 3:00-4:30 p.m.	16 Turkey Crafts 12:45-2:00 p.m.	17 Kid's Free Play 3:00-4:30 p.m.	18 All Ages Movie 3:00-4:30 p.m.
21 Kid's Free Play 3:00-4:30 p.m.	22 Picture Frame Crafts 3:00-4:30 p.m.	23 Arts & Crafts 12:45-2:00 p.m.	24 Thanksgiving	25 Office Closed
28 Painting 3:00-4:30 p.m.	29 Arts & Crafts 3:00-4:30 p.m.	30 Painting 12:45-2:00 p.m.	Believe in yourself.	

- **Reservations**

- The Recreation Center now has a total of 4 classes being offered during its hours of operation.
 - Tabata with Melida- Monday, Wednesday, Friday/ 9:30am-10:30am
 - Kids Yoga with Silvia-Tuesday, Thursday/4:30-5:30pm
 - Kickboxing with Cici- Monday, Tuesday, Thursday/ M(4:30-5:30pm), T(5:30-6:15pm), Thursday (5:30-6:30pm)
 - Polynesian Dance- Tuesday, Wednesday/6:15-7:00pm

HPUD RECREATION CENTER ACTIVITY CALENDAR
 156 Littlefield Way, Heber UT
 RECREATION OFFICE: (760)425-0112

Monday	Tuesday	Wednesday	Thursday	Friday
	1 Tabata w/Meli 9:30-10:30 a.m. Kickboxing w/Cici 5:15-6:00 p.m. Polynesian Dance 6:15-7:00pm	2 Tabata w/Meli 9:30-10:30 a.m. Polynesian Dance 6:15-7:00pm	3 Tabata w/Meli 9:30-10:30 a.m. Kickboxing w/Cici 5:15-6:00 p.m.	4 Tabata w/Meli 9:30-10:30 a.m.
7 Tabata w/Meli 9:30-10:30 a.m. Kickboxing w/Cici 4:30-5:30 p.m.	8 Office Closed	9 Tabata w/Meli 9:30-10:30 a.m. Polynesian Dance 6:15-7:00pm	10 Tabata w/Meli 9:30-10:30 a.m. Kickboxing w/Cici 5:15-6:00 p.m.	11 Veteran's Day
14 Tabata w/Meli 9:30-10:30 a.m. Kickboxing w/Cici 4:30-5:30 p.m.	15 Tabata w/Meli 9:30-10:30 a.m. Kickboxing w/Cici 5:15-6:00 p.m. Polynesian Dance 6:15-7:00pm	16 Tabata w/Meli 9:30-10:30 a.m. Polynesian Dance 6:15-7:00pm	17 Tabata w/Meli 9:30-10:30 a.m. Kickboxing w/Cici 5:15-6:00 p.m.	18 Tabata w/Meli 9:30-10:30 a.m.
21 Tabata w/Meli 9:30-10:30 a.m. Kickboxing w/Cici 4:30-5:30 p.m.	22 Tabata w/Meli 9:30-10:30 a.m. Kickboxing w/Cici 5:15-6:00 p.m. Polynesian Dance 6:15-7:00pm	23 Tabata w/Meli 9:30-10:30 a.m. Polynesian Dance 6:15-7:00pm	24 Thanksgiving	25 Office Closed
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Stay in touch:

- @heberpud @
- Heber Public Utility District
- Reserve the rec center! (760)425-0112
- Email: heber@heber.ca.gov

HEBER PUBLIC UTILITY DISTRICT

Social Media Update

- **Facebook**

- As of 11/9/2022, HPUD Facebook has reached almost 6,000 people. We expect that number to increase as there is significant posting of the Fall Fiesta happening right now. The number of posts affects how many people are reached; the more is posted the more that people are reached. Most of the Facebook posts that have been put up in the month of October have pertained to the Fall Fiesta and its activities.

- **Instagram**

- As of 11/9/2022, HPUD Instagram has been very active. Although there is not a huge following on Instagram, HPUD still has almost 200 followers. There has been an increase in our posts since people have started posting them more on their stories and liking our pictures.

- **Granicus/GovDelivery**

- Below are numbers from GovDelivery, this program has made it easier for HPUD to reach out to customers to electronically deliver newsletters, trash delays, and other

notices. Below are the numbers directly from GovDelivery. More people are starting to get accustomed to Granicus notifications as they are being sent more frequently. HPUD has started sending more and more notifications via Granicus. HPUD will start testing what content works best and what times people open their emails and text messages to better optimize when to schedule these notifications.

OCTOBER 2022

4	8,921	79.1%
Bulletins Sent	Recipients	Engagement Rate*

SEPTEMBER 2022

3	6,736	76.7%
Bulletins Sent	Recipients	Engagement Rate*