

**RESOLUTION NO. 2020-03**

**A RESOLUTION OF THE HEBER PUBLIC UTILITY  
DISTRICT AMENDING POLICY MANUAL TO ENSURE  
COMPLIANCE WITH SB 988**

**WHEREAS** in September 2018, Senate Bill 998 was enacted and added the Water Shutoff Protection Act as California Health and Safety Code sections 116900 et seq. The Water Shutoff Protection Act establishes additional safeguards related to the termination of residential water service for non-payment to the procedural requirements already established in existing laws; and

**WHEREAS**, the Water Shutoff Protection Act requires that the Heber Public Utility District adopt a written policy regarding the termination of residential water service due to non-payment; and

**WHEREAS**, the District desires to adopt a policy that complies with the requirements of the Water Shutoff Protection Act and the requirements of existing laws, and also includes the District's procedures and practices in connection with the collection of delinquent accounts, including notifications, and the termination of water service; and

**NOW, THEREFORE, BE IT RESOLVED** by the Board of Directors of Heber Public Utility District:

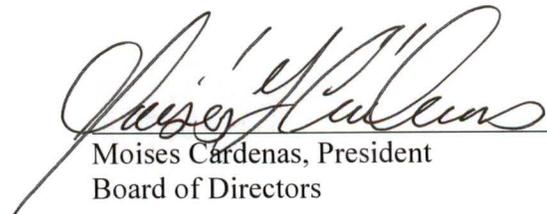
- 1) The Amendment to the Utility Service Policy, as documented in Exhibit A, attached hereto and incorporated herein as though fully set forth, is hereby approved.
- 2) The District's Policy Manual Number 3037, Customer Payment Arrangements, as documented in Exhibit B, attached hereto and incorporated herein as though fully set forth, is hereby approved.
- 3) The District's Other Charges and Fee Schedule for specific services, as documented in Exhibit C, attached hereto and incorporated herein as though fully set forth, is hereby approved.

**PASSED AND ADOPTED THIS** 19<sup>th</sup> day of March, 2020, by the following vote:

AYES:

NOES:

ABSENT:

  
Moises Cardenas, President  
Board of Directors

ATTEST:

*Raquel R. Carrillo*

Raquel R. Carrillo, Clerk of the Board

APPROVE AS TO FORM:

\_\_\_\_\_  
Steven M. Walker, General Counsel

STATE OF CALIFORNIA )  
COUNTY OF IMPERIAL )  
HEBER PUBLIC UTILITY )  
DISTRICT )

I, RAQUEL R. CARRILLO, Clerk of the Board of the Heber Public Utility District, County of Imperial, State of California, DO HEREBY CERTIFY that the foregoing resolution was dully passed, approved and adopted by the Board of Directors of the Heber Public Utility District at its regularly scheduled meeting held on the 19th day of March, 2020.

By *Raquel R. Carrillo*  
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Raquel R. Carrillo, Clerk of the Board

